



STATE OF WASHINGTON
HEALTH CARE AUTHORITY

626 8th Avenue • P.O. Box 42702 • Olympia, Washington 98504-2702

April 1, 2020

Rosemarie Bonaventura
Deputy Director, Federal Claiming
Health Care Financing Solutions
Commonwealth Medicine
UMASS Medical School
529 Main Street, 3rd Floor
Charlestown, MA 02129

SUBJECT: Emergency Program and Policy Changes Due to Coronavirus – 19

Dear Ms. Bonaventura:

The Health Care Authority (HCA) would like to extend our deepest gratitude to your organization for the accommodations made during this Coronavirus-19 (COVID-19) pandemic. HCA recognizes the dedication and significant efforts you have made to help Washington State. We understand this was a heavy lift given that your organization provides the same services to multiple states, is impacted by COVID-19 within your own state, and your team and their families are experiencing the same strain and impacts to their daily lives. Despite this, you were able to assist HCA in radical program changes in just days.

We would like to thank Emily Audette and your team for the countless hours spent developing alternative methods in an incredibly short time span. Your team was able to assist HCA in developing proposals to the Centers of Medicare and Medicaid Services (CMS) and implementing significant changes to the School District and Tribal MAC programs, which will impact hundreds of participants all across the state and our internal HCA time study for skilled professional medical personnel. You were able to provide the needed guidance and technical assistance to get CMS approval for the changes, as well as the staffing time to program the changes and implemented them while simultaneously managing the existing stressors of ramping up for a new quarter.

HCA is grateful for our partnership with your organization. Your ability to deliver exceptional services and provide unparalleled customer service is truly commendable. Thank you!

If you have any questions regarding this correspondence, please contact Todd Slettvet, Section Manager, by telephone at 360-725-1626 or via email at todd.slettvet@hca.wa.gov.

Rosemarie Bonaventura

April 1, 2020

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Sincerely,

A handwritten signature in black ink, appearing to read "Jason McGill". The signature is fluid and cursive, with a large initial "J" and "M".

Jason McGill

Assistant Director

Medicaid Program Operations and Integrity

cc: Emily Audette, Director, School-Based Medicaid Program UMass
Todd Slettvet, ISAC Section Manager, MPOI, HCA
Jennifer Inman, ISAC Section Supervisor, MPOI, HCA
Laura Pierpoint, UMMS Contract Manager, MPOI, HCA
Tyron Nixon, Tribal MAC, MPOI, HCA
Jon Rush, SD MAC, MPOI, HCA